City of Hartford
FIRE DEPARTMENT

FIRESTAT

July 2019

"Goal Oriented, Results Driven"

AGENDA

- Introductions
- Remark's from Chief Freeman
- Remark's from Chief Reilly
- Remark's from Chief Barco
- Division Briefings
- Questions/Comments

"Goal Oriented, Results Driven"

Chief Freeman

"Goal Oriented, Results Driven"

Chief Reilly

"Goal Oriented, Results Driven"

Chief Barco

"Goal Oriented, Results Driven"

EMERGENCY SERVICES

"Goal Oriented, Results Driven"

2019 FireStat Updates

- Suppression Only
  - The ISO standard will be used to gauge the efficiency of fire suppression personnel to structure fires. A total time of six minutes and twenty seconds is allotted from time the alarm is received at Dispatch to the time the first Engine/Pumper company arrives.
  - The NFPA 1710 for EMS will be used to gauge the efficiency of fire suppression personnel responding to EMS related incidents. 60 seconds is allotted for turnout time and 240 seconds are allotted for travel time.
  - EMS runs are calculated using incident types 300 through 329.

Fire Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 07/01/2019 - 07/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

**Performance Target:** Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Structure Fires

Month	Total Calls	ISO 6:20 Seconds or Less
January 2019	6	100.00%
February 2019	7	100.00%
March 2019	7	100.00%
April 2019	11	100.00%
May 2019	8	100.00%
June 2019	12	100.00%
July 2019	10	100.00%

Analysis

➢ Percentage of property saved is remarkable.

Percentage of Property Saved

- Property Saved: 99.44%
- Property Loss: 1.81%
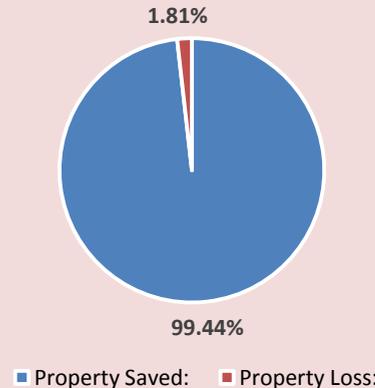
Fire Alarms compared to Actual Fires

- Fires: 26.46%
- Fire Alarm Malfunctions: 61.48%
- False Fire Alarms: 12.06%

EMS Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source:
Firehouse Software

Current Period:
07/01/2019 - 07/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

EMS Response City Wide

	June 2018	July 2018	August 2018	September 2018	October 2018	November 2018	December 2018	January 2019	February 2019	March 2019	April 2019	May 2019	June 2019	July 2019
Total	1893	1799	1809	1780	1715	1608	1635	1721	1546	1677	1632	1747	1638	1775
Less than 5	1552	1459	1459	1446	1382	1280	1305	1357	1204	1358	1321	1428	1345	1461
Greater Than 5	341	340	350	334	333	328	330	364	342	319	311	319	293	314
Percentage Of 5 Min or less	81.99%	81.10%	80.65%	81.24%	80.58%	79.60%	79.82%	78.85%	77.88%	80.98%	80.94%	81.74%	82.11%	82.31%

Analysis	Recommendations	Impact
➢Performance continues to improve for EMS response times.	➢Continue to emphasize the importance of responding to EMS per our standard.	➢Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

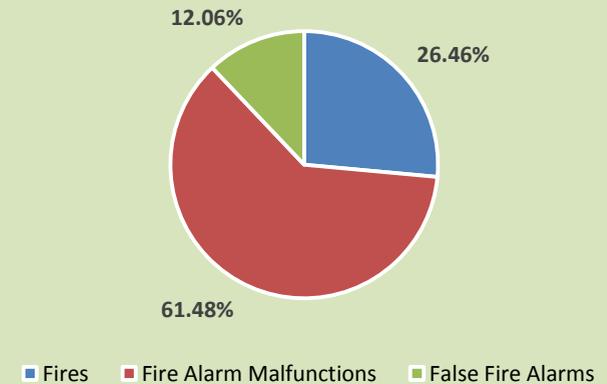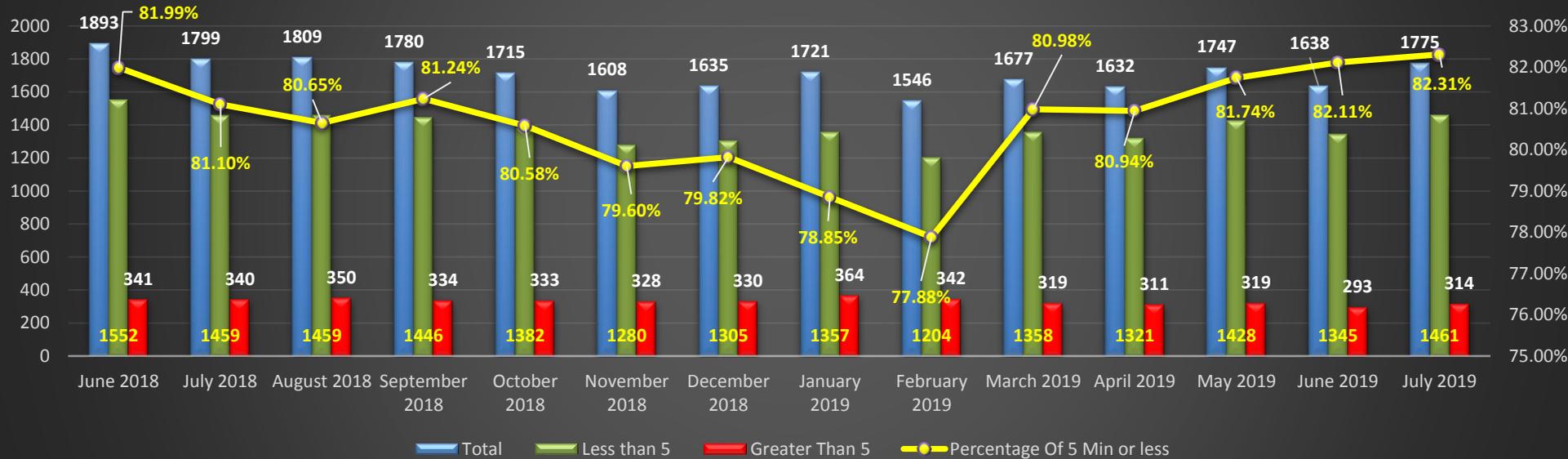| Fire Response Scorecard	Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.	
District 1	Data Source: Firehouse Software	Current Period: 07/01/2019 - 07/31/2019
HFD Strategic Priorities: Provide Quality Emergency Services	Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time	

First Engine Response in District 1 Area

Chart: Total Calls (bars) and ISO 6:20 Seconds or Less (line at 100.00%)

Month	Total Calls	ISO 6:20 Seconds or Less
January 2019	3	100.00%
February 2019	3	100.00%
March 2019	5	100.00%
April 2019	6	100.00%
May 2019	4	100.00%
June 2019	4	100.00%
July 2019	6	100.00%

Analysis	Recommendations	Impact
➢ Excellent work.	Continue to reiterate the importance of response time compliance.	➢Life safety stabilization

EMS Response Scorecard

District 1

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

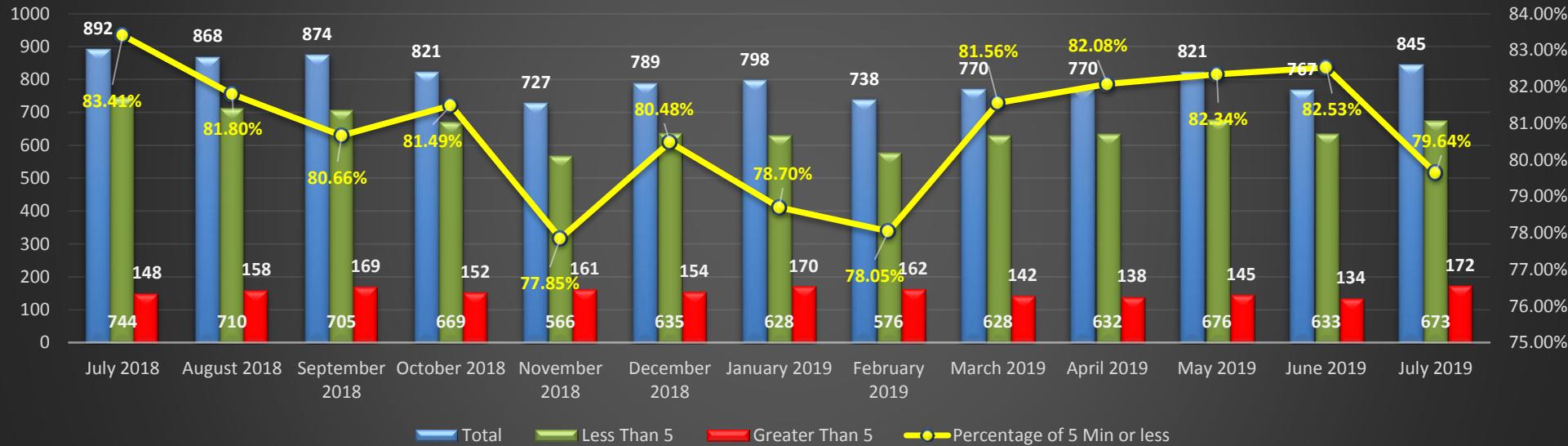**Data Source:** Firehouse Software

Current Period: 07/01/2019 - 07/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response in District 1 Area

Month	Total	Less Than 5	Greater Than 5	Percentage of 5 Min or less
July 2018	892	744	148	83.41%
August 2018	868	710	158	81.80%
September 2018	874	705	169	80.66%
October 2018	821	669	152	81.49%
November 2018	727	566	161	77.85%
December 2018	789	635	154	80.48%
January 2019	798	628	170	78.70%
February 2019	738	576	162	78.05%
March 2019	770	628	142	81.56%
April 2019	770	632	138	82.08%
May 2019	821	676	145	82.34%
June 2019	767	633	134	82.53%
July 2019	845	673	172	79.64%

Analysis	Recommendations	Impact
➢ Declination of performance in District 1 for EMS response times.	➢Continue to re-emphasize importance of EMS responses to members of suppression.	➢Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

Fire Response Scorecard

District 2

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 07/01/2019 - 07/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response in District 2 Area

Month	Total Calls	ISO 6:20 Seconds or Less
January 2019	3	100.00%
February 2019	4	100.00%
March 2019	2	100.00%
April 2019	5	100.00%
May 2019	4	100.00%
June 2019	8	100.00%
July 2019	4	100.00%

Analysis	Recommendations	Impact
➢ Excellent work by District 2.	Maintain proficiency.	➢Effective emergency response.

EMS Response Scorecard

District 2

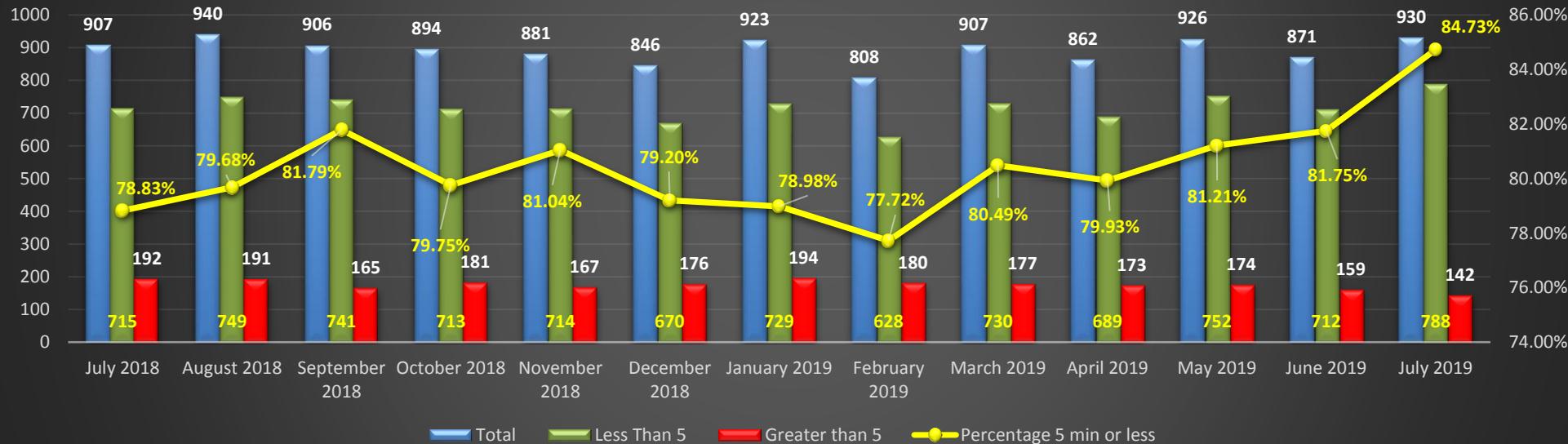**Operational Performance Measure:** To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 07/01/2019 - 07/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response in District 2 Area

Month	Total	Less Than 5	Greater than 5	Percentage 5 min or less
July 2018	907	715	192	78.83%
August 2018	940	749	191	79.68%
September 2018	906	741	165	81.79%
October 2018	894	713	181	79.75%
November 2018	881	714	167	81.04%
December 2018	846	670	176	79.20%
January 2019	923	729	194	78.98%
February 2019	808	628	180	77.72%
March 2019	907	730	177	80.49%
April 2019	862	689	173	79.93%
May 2019	926	752	174	81.21%
June 2019	871	712	159	81.75%
July 2019	930	788	142	84.73%

Analysis	Recommendations	Impact
➤Great work by District 2.	➤Continue to re-emphasize importance of EMS responses to members of suppression.	➤Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

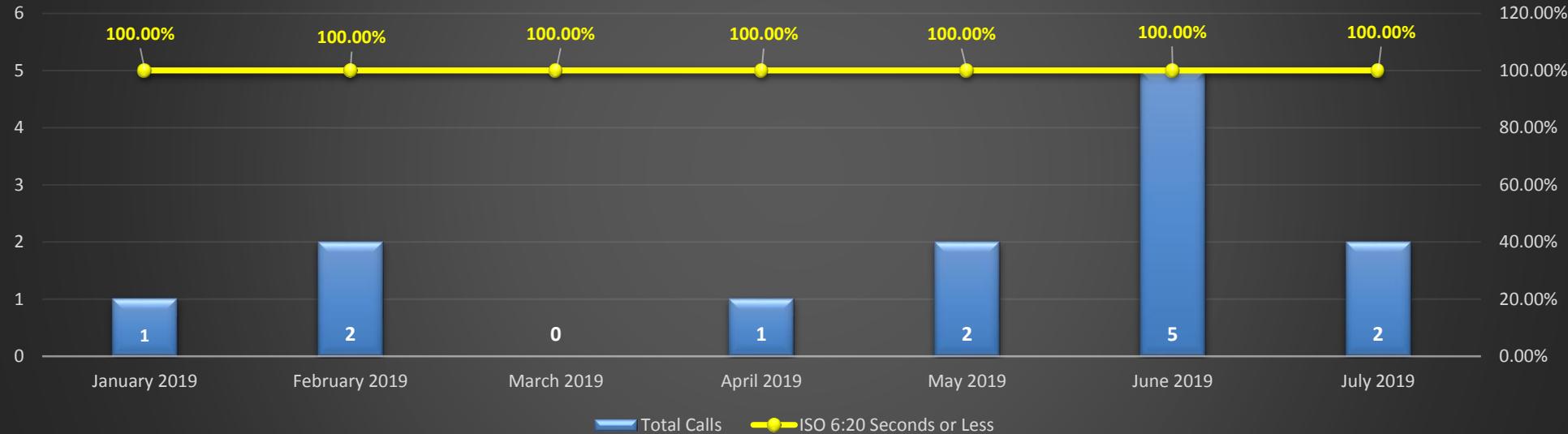| Fire Response Scorecard	Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.		
Tour A	Data Source: Firehouse Software	Current Period: 07/01/2019 - 07/31/2019	
HFD Strategic Priorities: Provide Quality Emergency Services	Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time		

First Engine Response
Tour A

100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
1	2	0	1	2	5	2
January 2019	February 2019	March 2019	April 2019	May 2019	June 2019	July 2019

Total Calls — ISO 6:20 Seconds or Less

Analysis	**Recommendations**	**Impact**
➢ Excellent work, Tour A.	Reiterate the importance of safely responding to calls for service in the allotted time period.	➢Effective emergency response.

EMS Response Scorecard
Tour A

Operational Performance Measure: To measure the Response to EMS incidents City-wide.
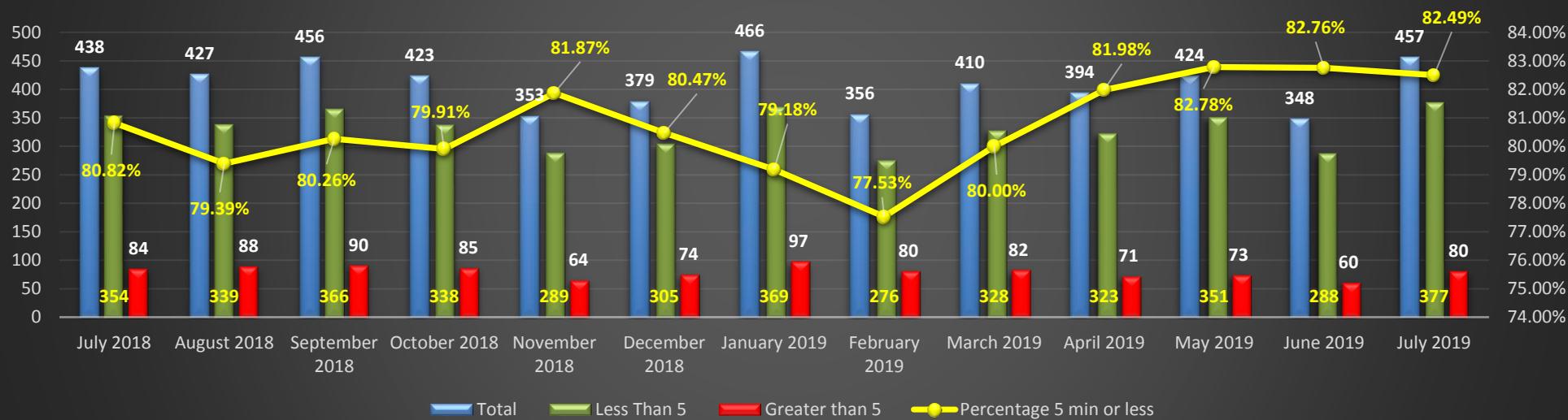
Data Source: Firehouse Software

Current Period: 07/01/2019 - 07/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response Tour A

Month	Total	Less Than 5	Greater than 5	Percentage 5 min or less
July 2018	438	354	84	80.82%
August 2018	427	339	88	79.39%
September 2018	456	366	90	80.26%
October 2018	423	338	85	79.91%
November 2018	353	289	64	81.87%
December 2018	379	305	74	80.47%
January 2019	466	369	97	79.18%
February 2019	356	276	80	77.53%
March 2019	410	328	82	80.00%
April 2019	394	323	71	81.98%
May 2019	424	351	73	82.78%
June 2019	348	288	60	82.76%
July 2019	457	377	80	82.49%

Analysis	Recommendations	Impact
➤Performance was "steady" for Tour A pertaining to EMS response times for the month of July.	➤Continue to re-emphasize importance of EMS responses to members of suppression.	➤Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

Fire Response Scorecard
Tour B

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.
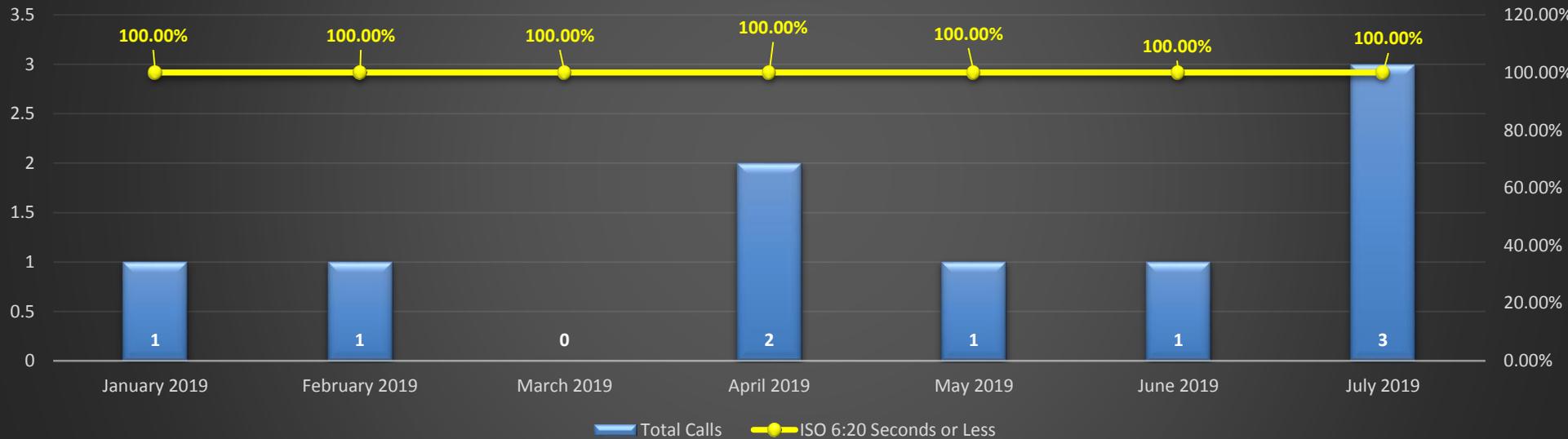
Data Source: Firehouse Software

Current Period:
07/01/2019 - 07/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response
Tour B

Month	Total Calls	ISO 6:20 Seconds or Less
January 2019	1	100.00%
February 2019	1	100.00%
March 2019	0	100.00%
April 2019	2	100.00%
May 2019	1	100.00%
June 2019	1	100.00%
July 2019	3	100.00%

Analysis	Recommendations	Impact
➢ Excellent job, Tour B.	➢Maintain efficiency.	➢Effective emergency response.

EMS Response Scorecard
Tour B

Operational Performance Measure: To measure the Response to EMS incidents City-wide.
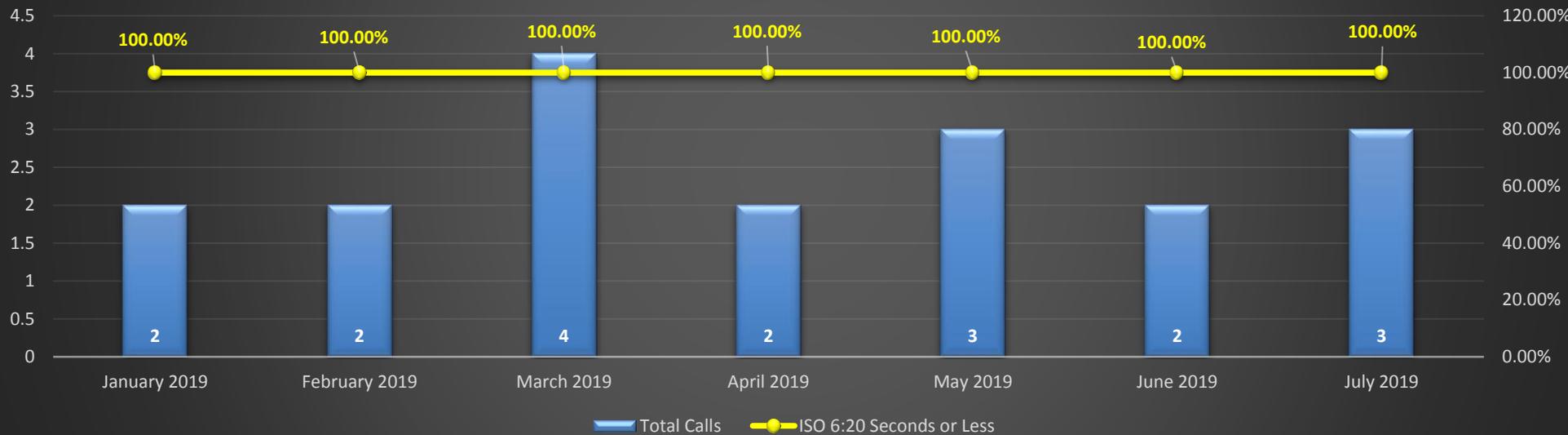
Data Source: Firehouse Software

Current Period: 07/01/2019 - 07/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response Tour B

Month	Total	Less Than 5	Greater than 5	Percentage 5 min or less
July 2018	450	365	85	81.11%
August 2018	425	342	83	80.47%
September 2018	464	374	90	80.60%
October 2018	445	347	98	77.98%
November 2018	379	301	78	79.42%
December 2018	440	345	95	78.41%
January 2019	425	332	93	78.12%
February 2019	412	315	97	76.46%
March 2019	403	330	73	81.89%
April 2019	440	356	84	80.91%
May 2019	471	382	89	81.10%
June 2019	423	347	76	82.03%
July 2019	464	371	93	79.96%

Analysis	Recommendations	Impact
➢Slight declination in performance by Tour B pertaining to EMS response times for the month of July.	➢Continue to re-emphasize importance of EMS responses to members of suppression.	➢Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

Fire Response Scorecard **Tour C**	**Operational Performance Measure:** To measure the Response time of 4 firefighters or 1 Engine according ISO standards.	
	Data Source: Firehouse Software	**Current Period:** 07/01/2019 - 07/31/2019
HFD Strategic Priorities: Provide Quality Emergency Services	**Performance Target:** Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time	

First Engine Response
Tour C

	January 2019	February 2019	March 2019	April 2019	May 2019	June 2019	July 2019
Total Calls	2	2	4	2	3	2	3
ISO 6:20 Seconds or Less	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

Analysis	**Recommendations**	**Impact**
➢ Excellent work, Tour C.	Reiterate the continued expectation of compliance.	➢Efficiency of emergency response.

EMS Response Scorecard
Tour C

Operational Performance Measure: To measure the Response to EMS incidents City-wide.
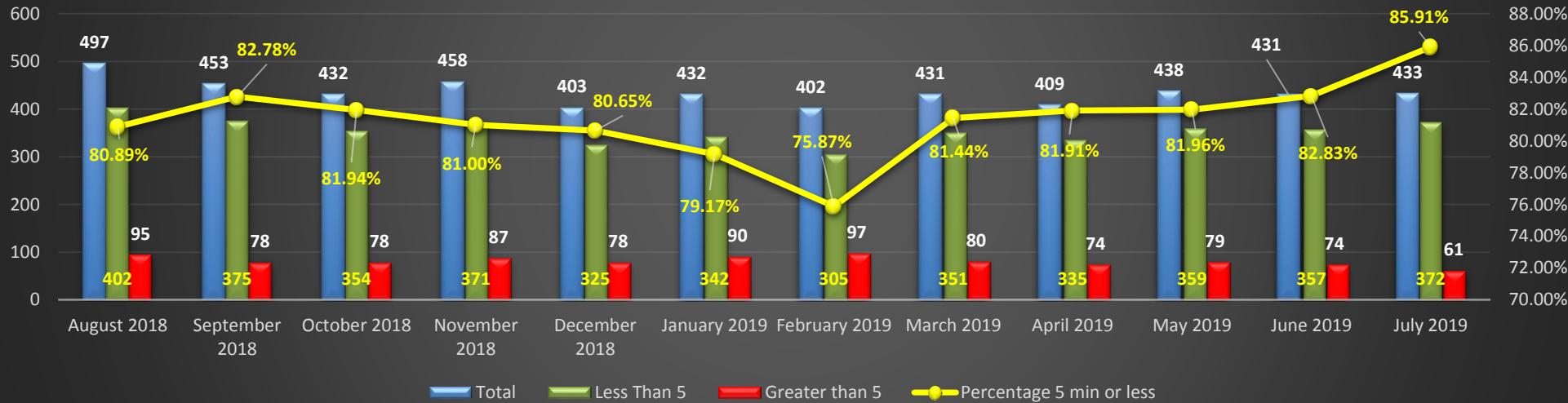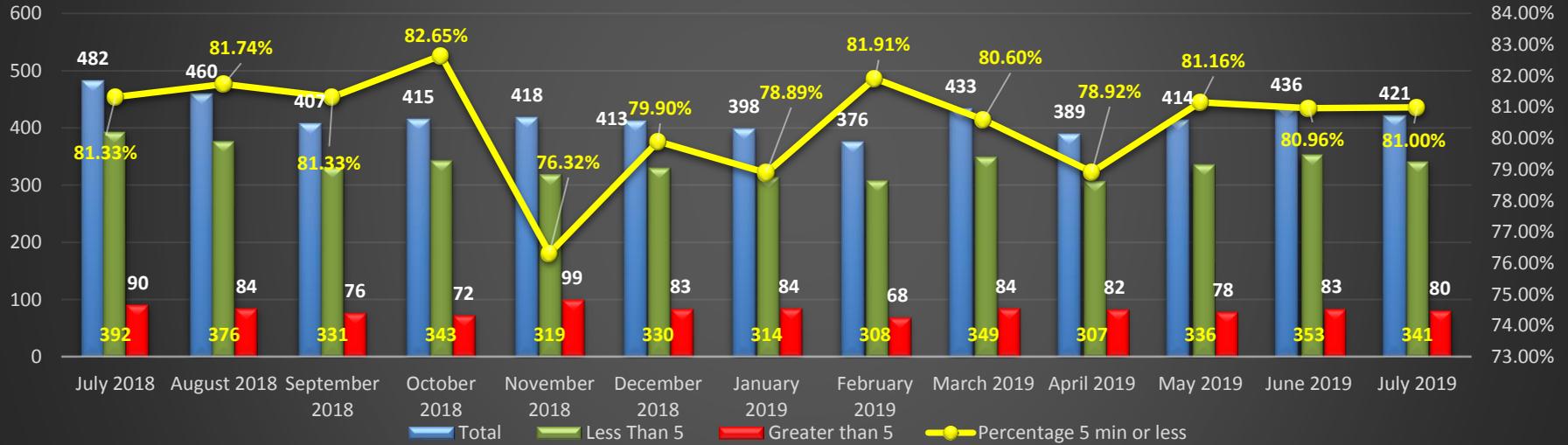
Data Source:
Firehouse Software

Current Period:
07/01/2019 - 07/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response
Tour C

Month	Total	Less Than 5	Greater than 5	Percentage 5 min or less
August 2018	497	402	95	80.89%
September 2018	453	375	78	82.78%
October 2018	432	354	78	81.94%
November 2018	458	371	87	81.00%
December 2018	403	325	78	80.65%
January 2019	432	342	90	79.17%
February 2019	402	305	97	75.87%
March 2019	431	351	80	81.44%
April 2019	409	335	74	81.91%
May 2019	438	359	79	81.96%
June 2019	431	357	74	82.83%
July 2019	433	372	61	85.91%

Analysis	Recommendations	Impact
➢Excellent improvement by Tour C pertaining to EMS response times for the month of July.	➢Continue to re-emphasize importance of EMS responses to members of suppression.	➢Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

Fire Response Scorecard
Tour D

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 07/01/2019 - 07/31/2019

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response
Tour D

Month	Total Calls	ISO 6:20 Seconds or Less
January 2019	2	100.00%
February 2019	2	100.00%
March 2019	3	100.00%
April 2019	6	100.00%
May 2019	2	100.00%
June 2019	4	100.00%
July 2019	2	100.00%

Analysis	Recommendations	Impact
➢ Outstanding work by Tour D.	Conduct performance analysis.	➢Life safety incident stabilization.

EMS Response Scorecard
Tour D

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 07/01/2019 - 07/31/2019

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response
Tour D

Month	Total	Less Than 5	Greater than 5	Percentage 5 min or less
July 2018	482	392	90	81.33%
August 2018	460	376	84	81.74%
September 2018	407	331	76	81.33%
October 2018	415	343	72	82.65%
November 2018	418	319	99	76.32%
December 2018	413	330	83	79.90%
January 2019	398	314	84	78.89%
February 2019	376	308	68	81.91%
March 2019	433	349	84	80.60%
April 2019	389	307	82	78.92%
May 2019	414	336	78	81.16%
June 2019	436	353	83	80.96%
July 2019	421	341	80	81.00%

Analysis	Recommendations	Impact
➤ Slight improvement by Tour D for EMS response times in the month of July.	Continue to reiterate the importance of compliance.	➤Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

COMMUNITY RISK REDUCTION –
FIRE MARSHAL OFFICE

"Goal Oriented, Results Driven"

Performance Scorecard
Community Risk Reduction Division -FM

Operational Performance Measure: Efficient Deployment of resources to support code enforcement and fire prevention initiatives that reduce avoidable incidents.

HFD Strategic Priorities:
Provide Quality Code enforcement

Performance Target – Risk in the community are minimized through a proactive code enforcement and public education program, respectively.

Data Source: HFD Firehouse Software

Current Period: 07/01/2019 - 07/31/2019

HISTORICAL ANALYSIS

Reporting Period	Violations		
	Violations Found	Violations Cleared	
01/19	560	369	
02/19	210	142	
03/19	418	565	
04/19	320	369	
05/19	249	325	
06/19	154	426	
07/19	480	193	

Fire Marshal Office

	Count	Hours
Activity	455	1036.85
Inspections	562	742.58
Training	36	41.5
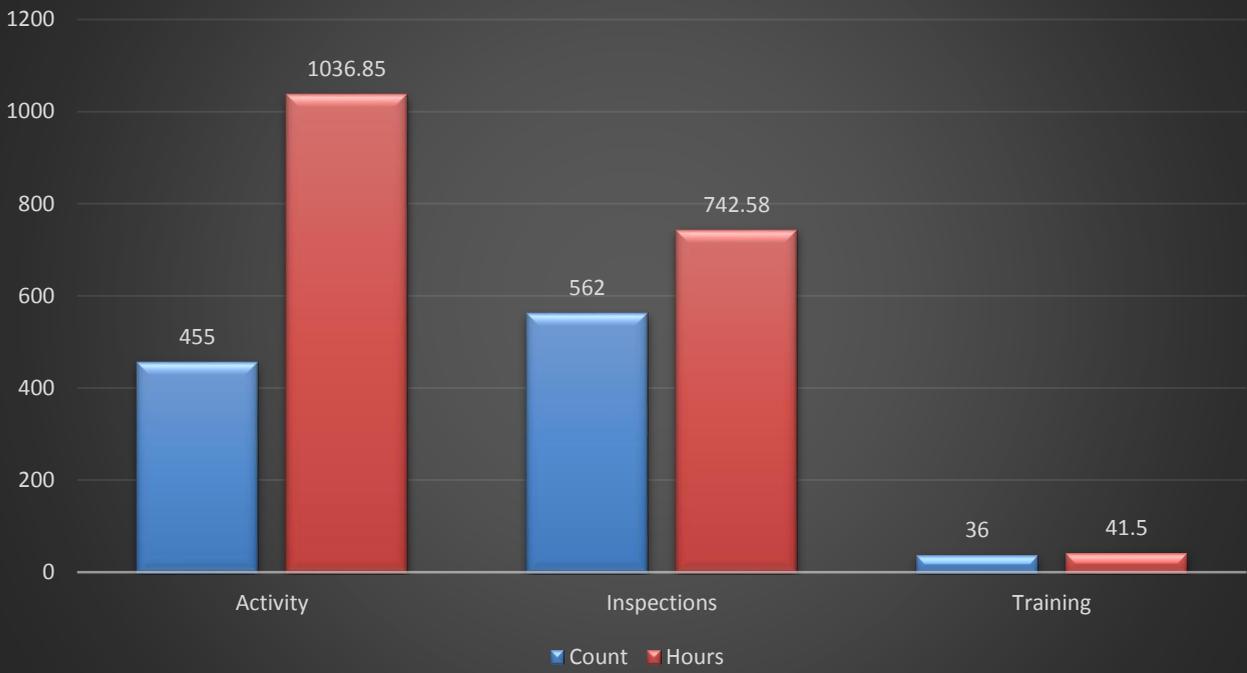
Attendance

Total Hours Working:	1820.93	Off Duty:	690
Total Hours on Duty	2130	Percentage Account For:	85.49%

Recommendations

✓ Why is the percentage of time accounted for only 85%?

Impact

▪ Reduction of risks in the community as it pertains to our external stakeholders.

Performance Scorecard

Community Risk Reduction Division -FM

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

Data Source: Firehouse Software

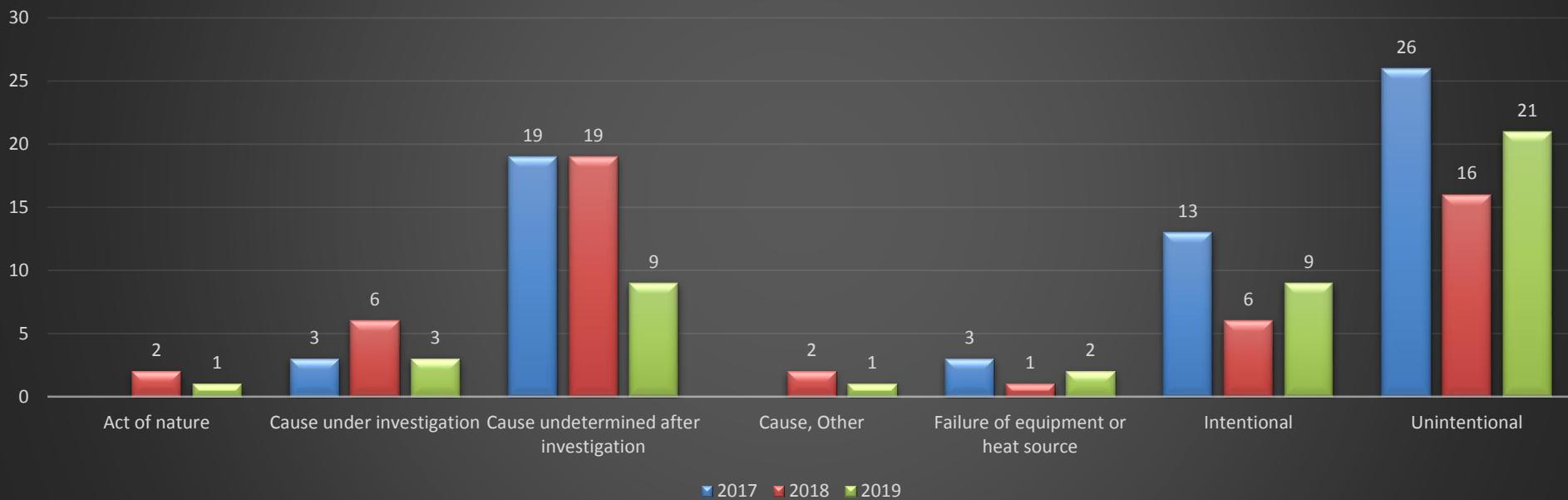**Current Period:** 07/01/2019 - 07/31/2019

HFD Strategic Priorities: Provide Quality Code Enforcement, Public Education, & Community Engagement

Performance Target – Show a 30% decrease in fires by end of FY2019.

Cause of Fire
Month of July

Cause	2017	2018	2019
Act of nature		2	1
Cause under investigation	3	6	3
Cause undetermined after investigation	19	19	9
Cause, Other		2	1
Failure of equipment or heat source	3	1	2
Intentional	13	6	9
Unintentional	26	16	21

Analysis	Recommendations	Impact
➢ Intentionally set fires are up when compared to same month in 2018 but down when compared to same month in 2017. Unintentional fires are also up when compared to 2018 and down when compared to 2017.	✓ Assess effectiveness of community risk reduction program.	• Minimization of conflagrations in all parts of the city that are adversely impacted.

COMMUNITY RISK REDUCTION –
SPECIAL SERVICES UNIT

"Goal Oriented, Results Driven"

Performance Scorecard
Community Risk Reduction Division -SSU

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

HFD Strategic Priorities:
Provide Public Education, & Community Engagement

Performance Target – Reduction in Residential Structure Fires by 20% by 1st Quarter 2019.
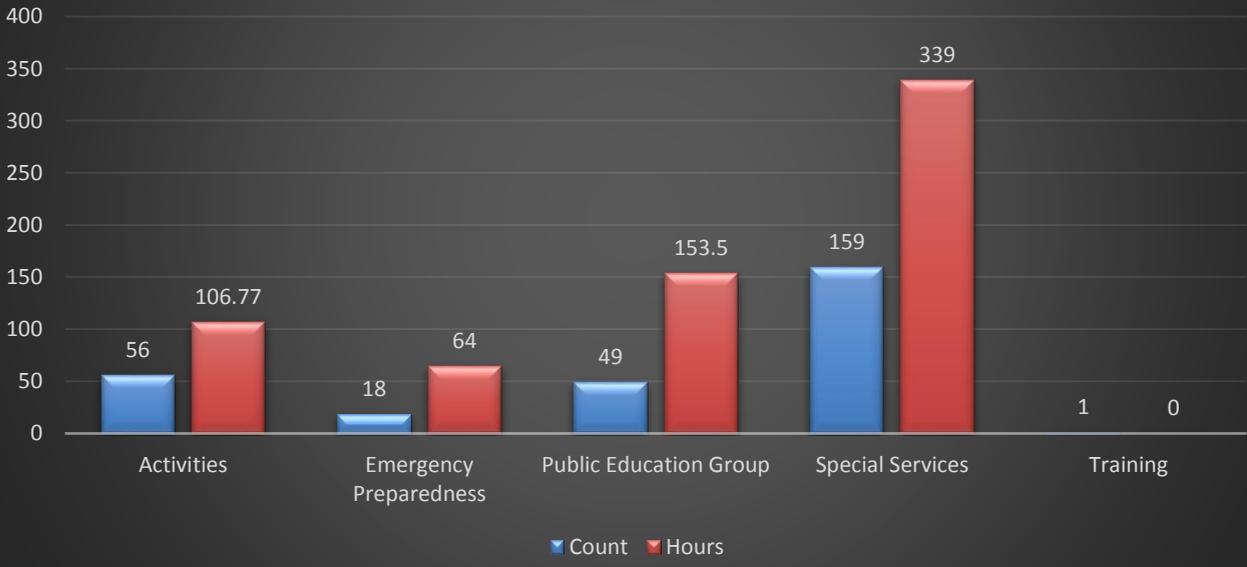
Data Source: HFD Firehouse Software

Current Period: 07/01/2019 - 07/31/2019

HISTORICAL ANALYSIS

Reporting Period	05/19	06/19	07/19
Total Activities	343	320	283
Total Adults	4,850	4,104	4,494
Total Children	3,640	2,713	901
Smoke Detector	7	4	5
Car Seats	4	3	3

Special Services
4,297 Water Bottles

	Count	Hours
Activities	56	106.77
Emergency Preparedness	18	64
Public Education Group	49	153.5
Special Services	159	339
Training	1	0

Attendance

Total Hours Working:	663.27	Off Duty:	80
Total Hours on Duty:	658.5	Percentage Account For:	100.72%

Recommendations

Outstanding work, SSU!

Impact

Community is receiving adequate public fire & life safety education. Partnership with FMO has to be enhanced.

TRAINING DIVISON

"Goal Oriented, Results Driven"

Performance Scorecard
Training Division

HFD Strategic Priorities:
Provide Mandated Training to Hartford Fire Department Personnel

Performance Target – Adequately train members of the HFD in proficiency topics that assist with sharpening knowledge, skills, and abilities.

Data Source: HFD Firehouse Software

Current Period: 07/01/2019 – 07/31/2019

HISTORICAL ANALYSIS

Training Division

	Activities		Training	
	Count	Hours	Count	Hours
	256	927	120	147

Count ■ Hours
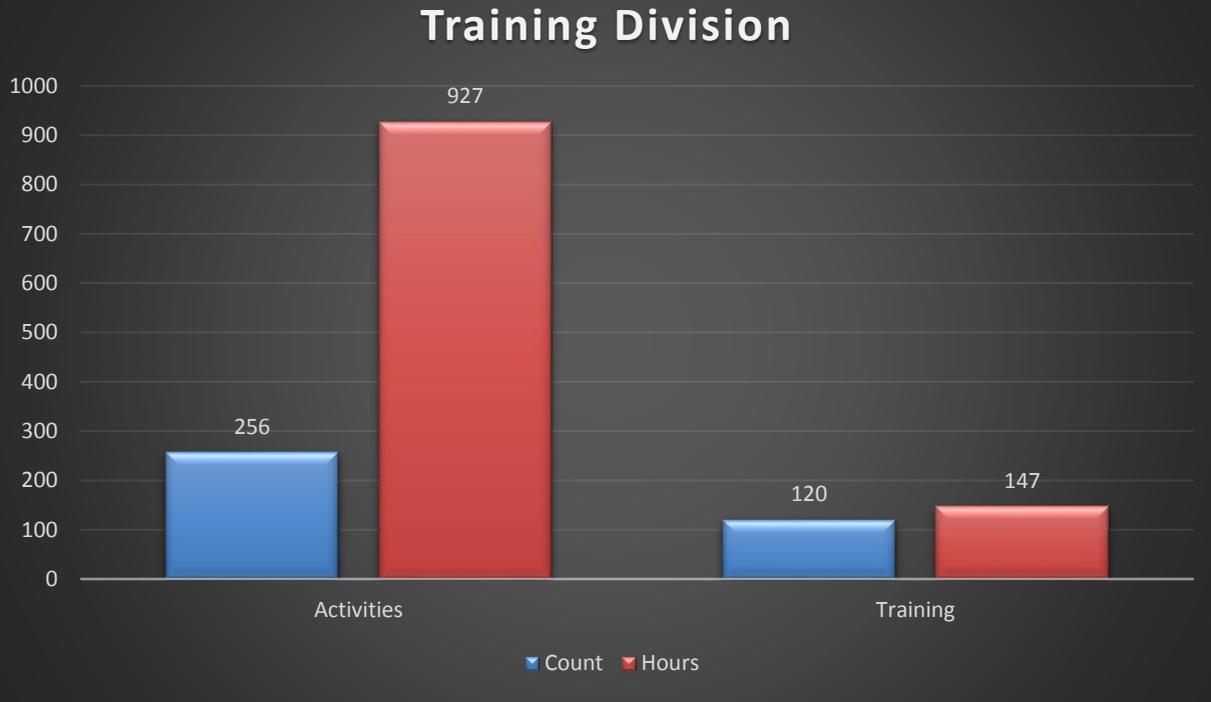
Attendance

Total Working Hours:	1074	Total Hours Off:	390
Total Hours on Duty:	1162	Hours Accounted For:	92.43%

Recommendations

Excellent work by our Training Division.

Impact

- Workforce that is compliant with ISO and CONOSHA requirements.

EQUIPMENT MAINTENANCE DIVISION

"Goal Oriented, Results Driven"

Performance Scorecard

Equipment Maintenance Division

HFD Strategic Priorities:
Provide Quality & Timely Equipment Maintenance to All Apparatus/Equipment

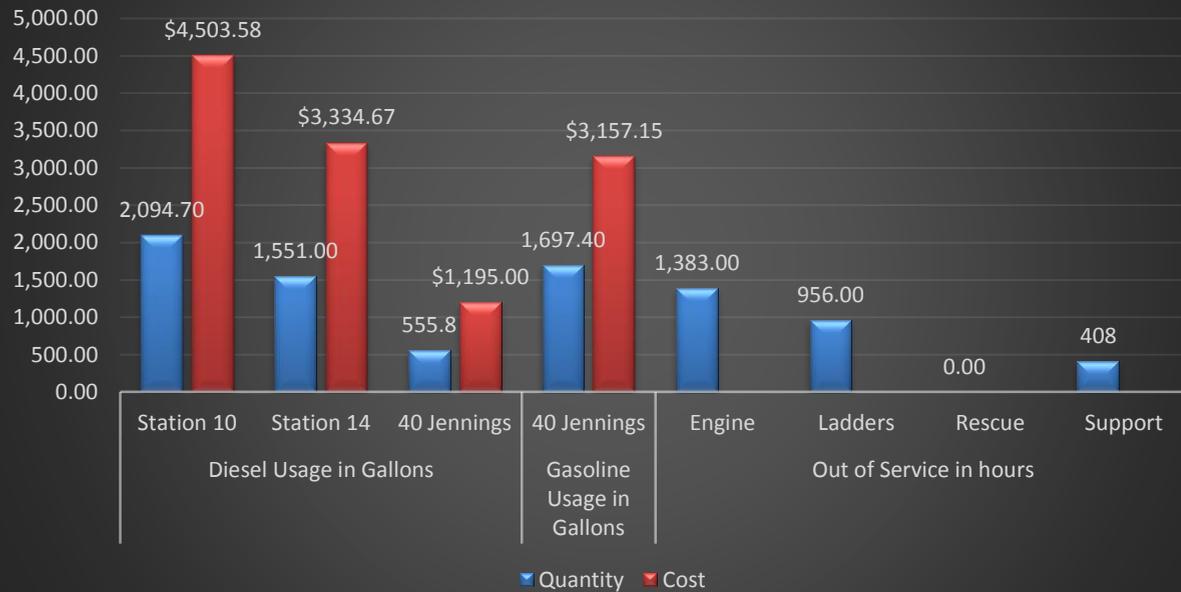**Performance Target –** Respond in a timely manner when sequestered by ESD/Support Services.

Data Source: HFD Firehouse Software

Current Period: 07/01/2019 – 07/31/2019

HISTORICAL ANALYSIS

Reporting Period	Hose Testing	Aerial Testing	Ground Ladder Testing	Fit Test
03/19	0	0	0	398
04/19	0	0	10	0
05/19	0	0	2	2
06/19	0	0	0	0
07/19	0	4	0	0

Equipment Maintenance Division

	Quantity	Cost
Station 10 (Diesel Usage in Gallons)	2,094.70	$4,503.58
Station 14 (Diesel Usage in Gallons)	1,551.00	$3,334.67
40 Jennings (Diesel Usage in Gallons)	555.8	$1,195.00
40 Jennings (Gasoline Usage in Gallons)	1,697.40	$3,157.15
Engine (Out of Service in hours)	1,383.00	
Ladders (Out of Service in hours)	956.00	
Rescue (Out of Service in hours)	0.00	
Support (Out of Service in hours)	408	

Attendance

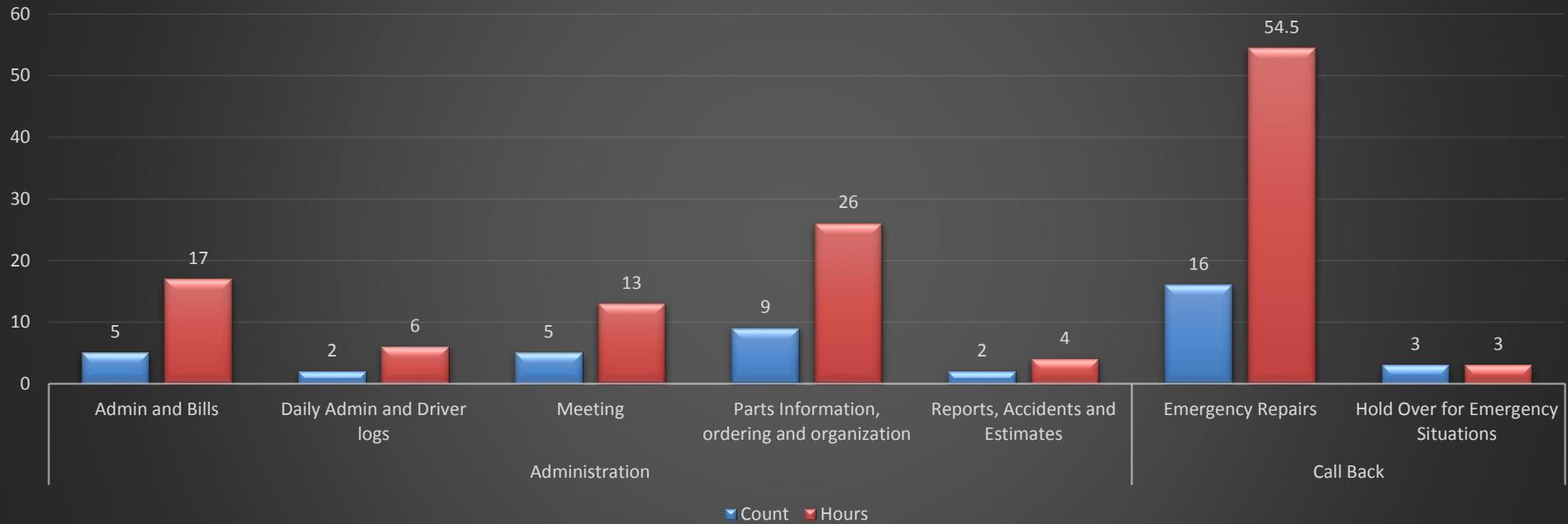| Total Working Hours:	1143.5	Total Hours Off:	200
Total Hours on Duty:	1192	Hours Accounted For:	95.93%

Recommendations

➢ Outstanding work
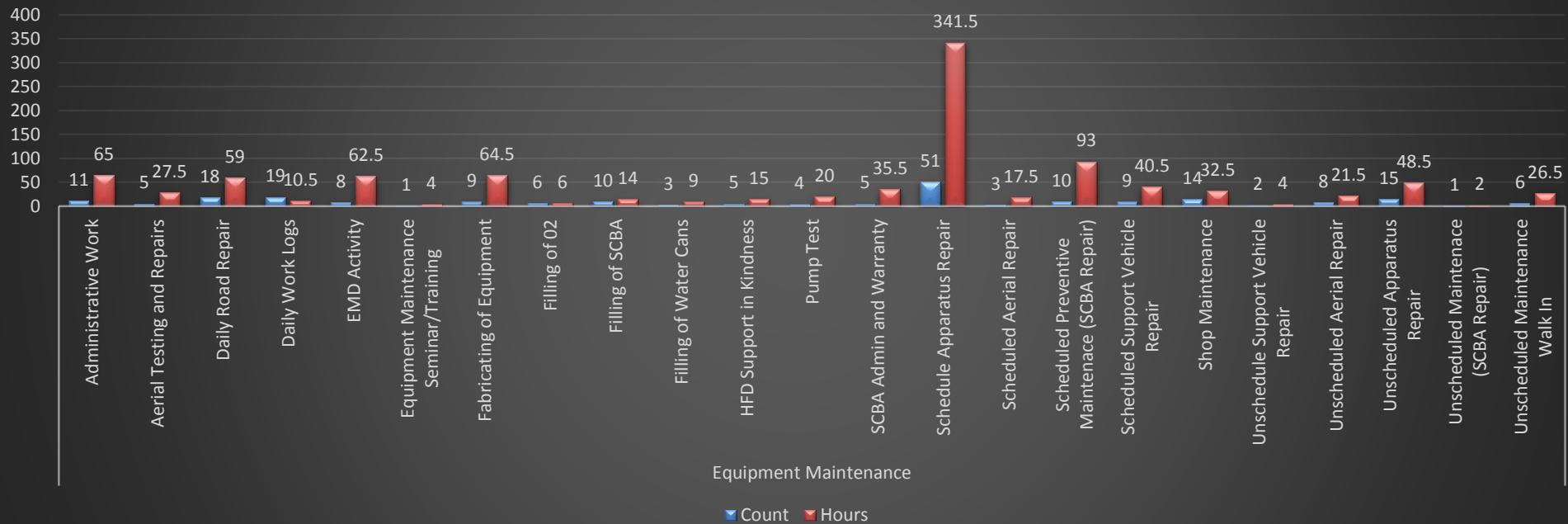➢ What contributed to the roughly 1,400 out of service hours for the Pumpers in the month of July?

Impact

• Safe repair and maintenance of fire department tools, equipment, and apparatus.

Equipment Maintenance

Chart: Equipment Maintenance (Administration and Call Back)

Category	Subcategory	Count	Hours
Administration	Admin and Bills	5	17
Administration	Daily Admin and Driver logs	2	6
Administration	Meeting	5	13
Administration	Parts Information, ordering and organization	9	26
Administration	Reports, Accidents and Estimates	2	4
Call Back	Emergency Repairs	16	54.5
Call Back	Hold Over for Emergency Situations	3	3

Legend: ■ Count ■ Hours

Equipment Maintenance

Chart: Equipment Maintenance

Equipment Maintenance	Count	Hours
Administrative Work	11	65
Aerial Testing and Repairs	5	27.5
Daily Road Repair	18	59
Daily Work Logs	19	10.5
EMD Activity	8	62.5
Equipment Maintenance Seminar/Training	1	4
Fabricating of Equipment	9	64.5
Filling of O2	6	6
Filling of SCBA	10	14
Filling of Water Cans	3	9
HFD Support in Kindness	5	15
Pump Test	4	20
SCBA Admin and Warranty	5	35.5
Schedule Apparatus Repair	51	341.5
Scheduled Aerial Repair	3	17.5
Scheduled Preventive Maintenace (SCBA Repair)	10	93
Scheduled Support Vehicle Repair	9	40.5
Shop Maintenance	14	32.5
Unschedule Support Vehicle Repair	2	4
Unscheduled Aerial Repair	8	21.5
Unscheduled Apparatus Repair	15	48.5
Unscheduled Maintenance (SCBA Repair)	1	2
Unscheduled Maintenance Walk In	6	26.5

Legend: ■ Count ■ Hours

F.A.C.T. DIVISION

"Goal Oriented, Results Driven"

Performance Scorecard

F.A.C.T. Division

Operational Performance Measure: **Internal / External Stakeholder Engagement** – Increase public /personnel awareness about the City of Hartford Fire Department.

HFD Strategic Priorities:
Provide Quality I.T. & Technical Assistance to HFD

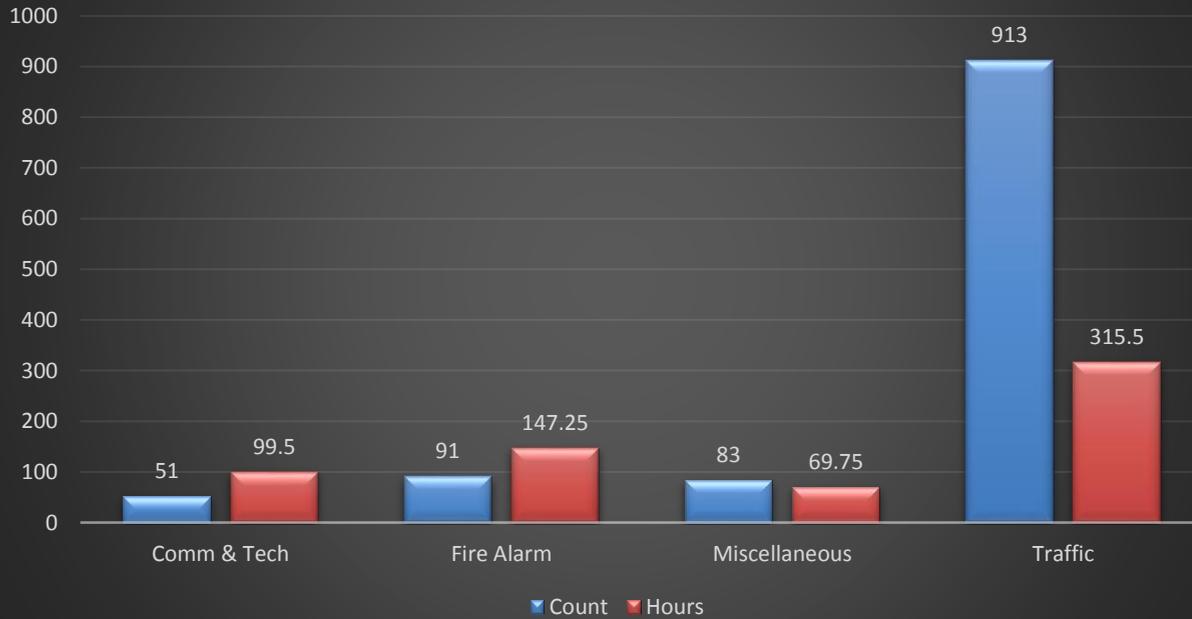Performance Target – Mitigate a diverse portfolio of service calls.

Data Source: HFD Firehouse Software

Current Period: 07/01/2019 – 07/31/2019

HISTORICAL ANALYSIS

Reporting Period	Traffic	Comm & Tech	Training / Misc	Fire Alarm
02/19	516	68	100	59
03/19	610	82	99	76
04/19	963	57	102	54
05/19	902	56	71	72
06/19	722	69	77	54

Fire Alarm Communications Technology

Bar chart showing Count (blue) and Hours (red):
- Comm & Tech: Count 51, Hours 99.5
- Fire Alarm: Count 91, Hours 147.25
- Miscellaneous: Count 83, Hours 69.75
- Traffic: Count 913, Hours 315.5

Attendance

Total Working Hours:	632	Total Hours Off:	160
Total Hours on Duty:	685.75	Hours Accounted For:	92.16%

Recommendations
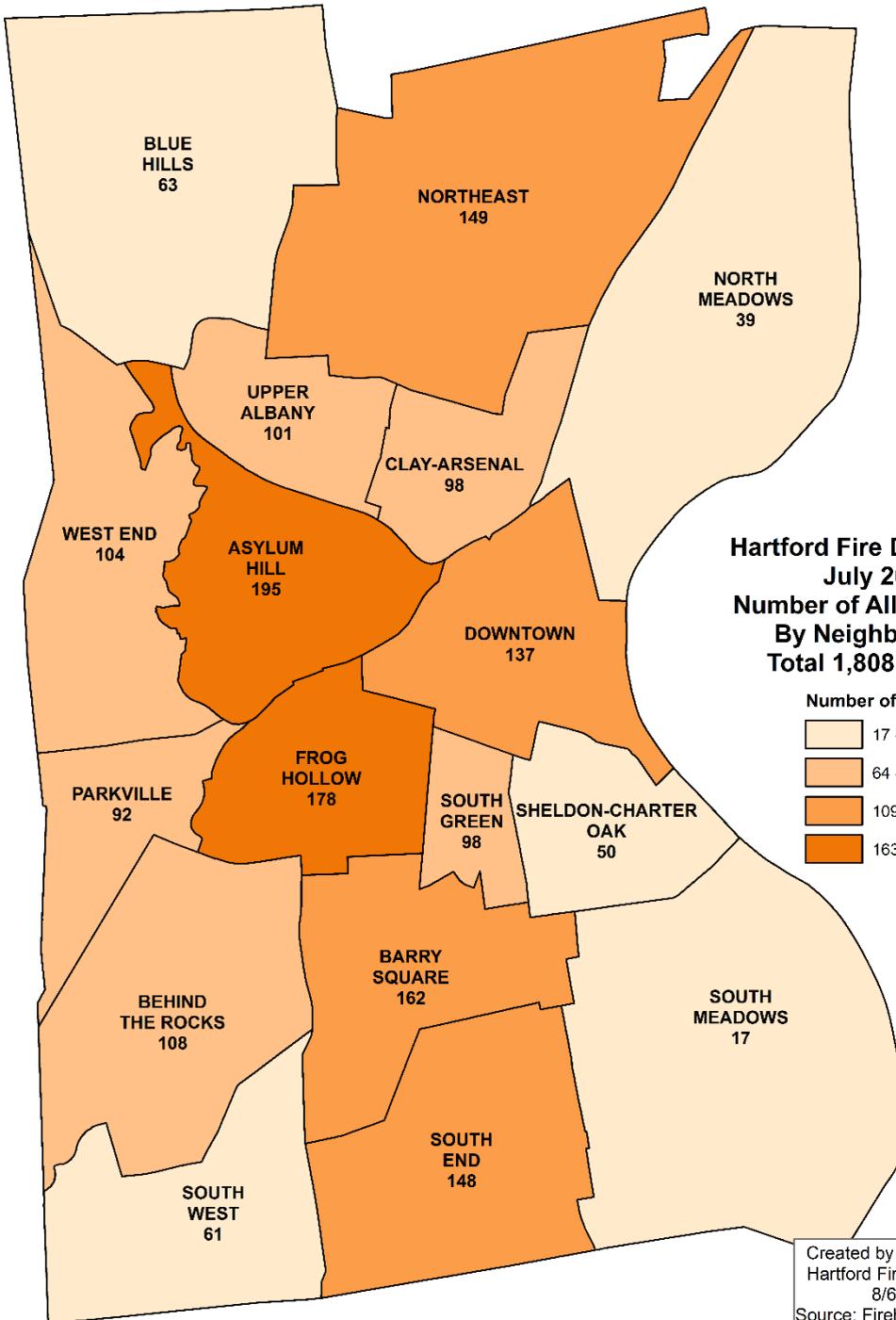
✓ Exceptional work by our FACT Division.

Impact

• IS&IT execution of relevant duties and responsibilities.

EMERGENCY RESPONSE DATA
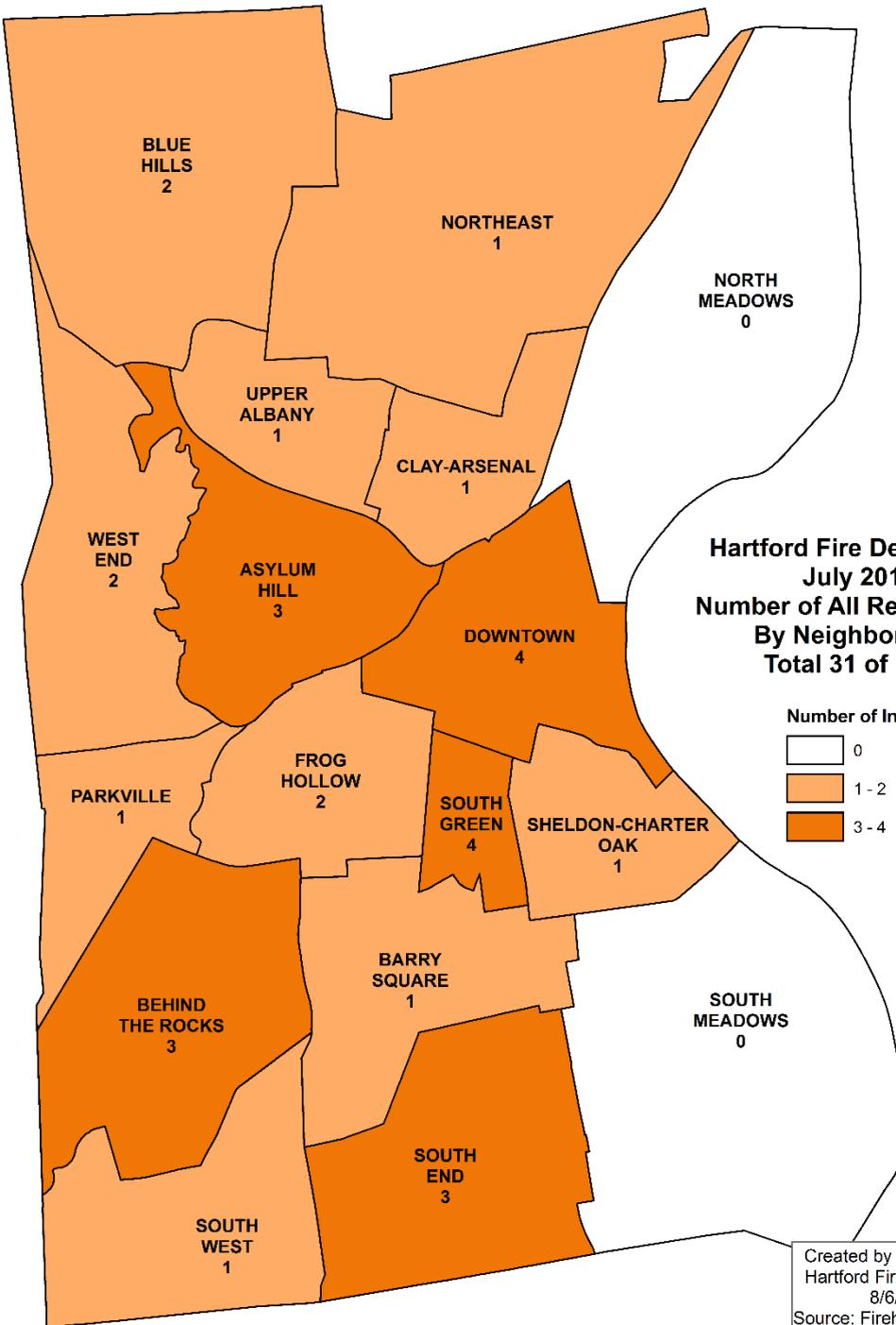

"Goal Oriented, Results Driven"

EMS
July 2019

CITY OF HARTFORD FIRE DEPARTMENT — SINCE 1864 — CLASS 1 DEPT.

Map: Number of EMS Calls by Neighborhood

- BLUE HILLS 63
- NORTHEAST 149
- NORTH MEADOWS 39
- UPPER ALBANY 101
- CLAY-ARSENAL 98
- WEST END 104
- ASYLUM HILL 195
- DOWNTOWN 137
- FROG HOLLOW 178
- SOUTH GREEN 98
- SHELDON-CHARTER OAK 50
- PARKVILLE 92
- BEHIND THE ROCKS 108
- BARRY SQUARE 162
- SOUTH MEADOWS 17
- SOUTH END 148
- SOUTH WEST 61

Hartford Fire Department
July 2019
Number of All EMS Calls
By Neighborhood
Total 1,808 of Calls

Number of Incidents

- 17 - 63
- 64 - 108
- 109 - 162
- 163 - 195

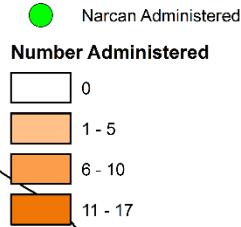| Incident Type	Description	Incident Count
321	EMS call, excluding vehicle accident with injury	1090
311	Medical assist, assist EMS crew	453
322	Motor vehicle accident with injuries	90
324	Motor Vehicle Accident with no injuries	70
300	Rescue, EMS incident, other	56
510	Person in distress, Other	33
323	Motor vehicle/pedestrian accident (MV Ped)	16

Rescue Calls July 2019

BLUE HILLS 2

NORTHEAST 1

NORTH MEADOWS 0

UPPER ALBANY 1

CLAY-ARSENAL 1

WEST END 2

ASYLUM HILL 3

DOWNTOWN 4

FROG HOLLOW 2

PARKVILLE 1

SOUTH GREEN 4

SHELDON-CHARTER OAK 1

BEHIND THE ROCKS 3

BARRY SQUARE 1

SOUTH MEADOWS 0

SOUTH WEST 1

SOUTH END 3

**Hartford Fire Department
July 2019
Number of All Rescue Calls
By Neighborhood
Total 31 of Calls**

Number of Incidents

☐	0
☐	1 - 2
☐	3 - 4

Created by Leandro Cieri
Hartford Fire Department
8/6/2019
Source: Firehouse Software
Geocoded: 30
Not Geocoded: 1

Incident Type	Description	Incident Count
353	Removal of victim(s) from stalled elevator	10
511	Lock-out	9
352	Extrication of victim(s) from vehicle	3
350	Extrication, rescue, Other	3
381	Rescue or EMS standby	1
363	Swift water rescue	1
461	Building or structure weakened or collapsed	1
356	High-angle rescue	1
331	Lock-in (if lock out , use 511)	1
354	Trench/below-grade rescue	1

Narcan Administered July 2019

BLUE HILLS 0

NORTHEAST 3

NORTH MEADOWS 1

UPPER ALBANY 0

CLAY-ARSENAL 4

WEST END 1

ASYLUM HILL 4

DOWNTOWN 4

PARKVILLE 1

FROG HOLLOW 17

SOUTH GREEN 3

SHELDON-CHARTER OAK 2

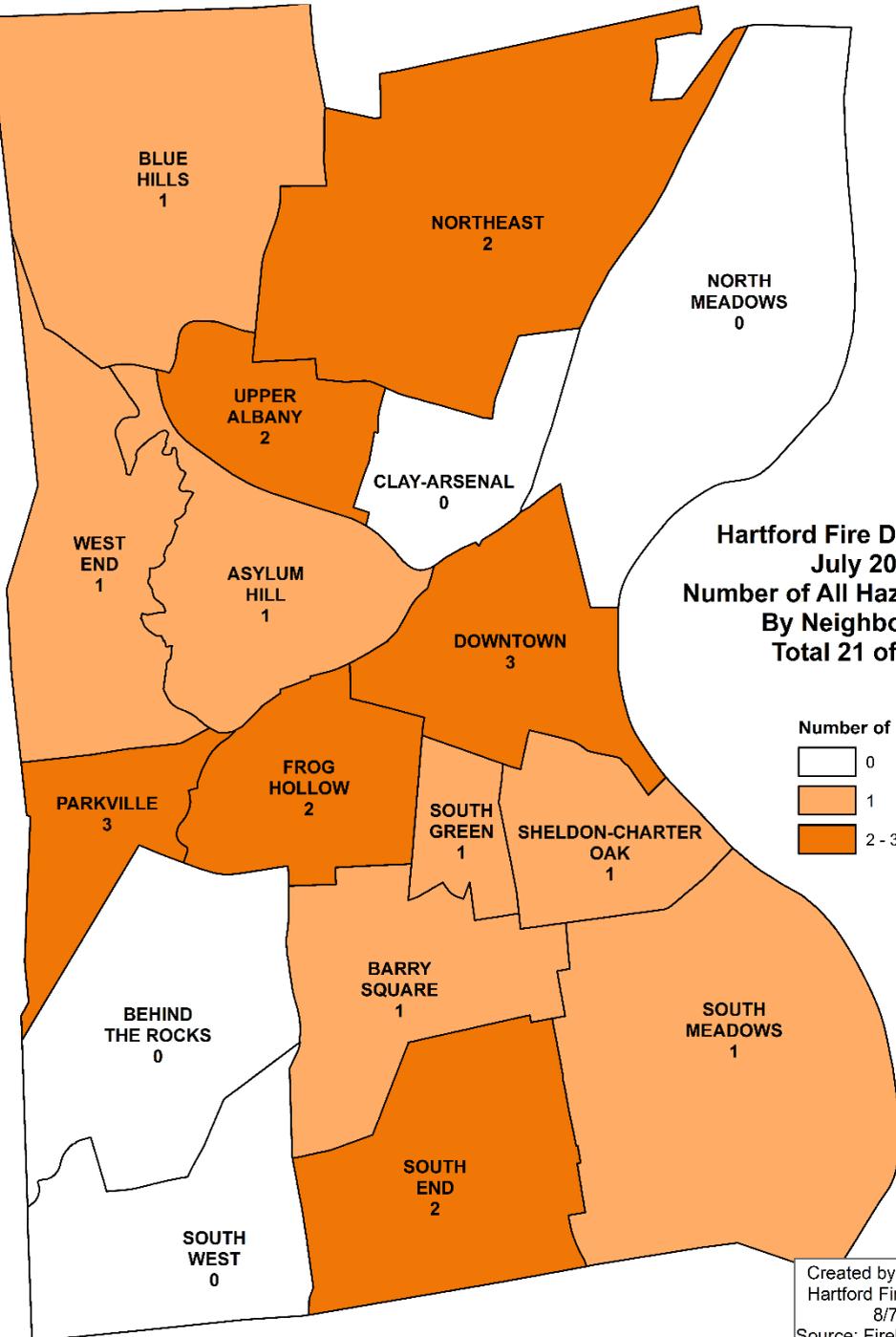**BARRY SQUARE** 2

SOUTH MEADOWS 0

BEHIND THE ROCKS 0

SOUTH END 1

SOUTH WEST 0
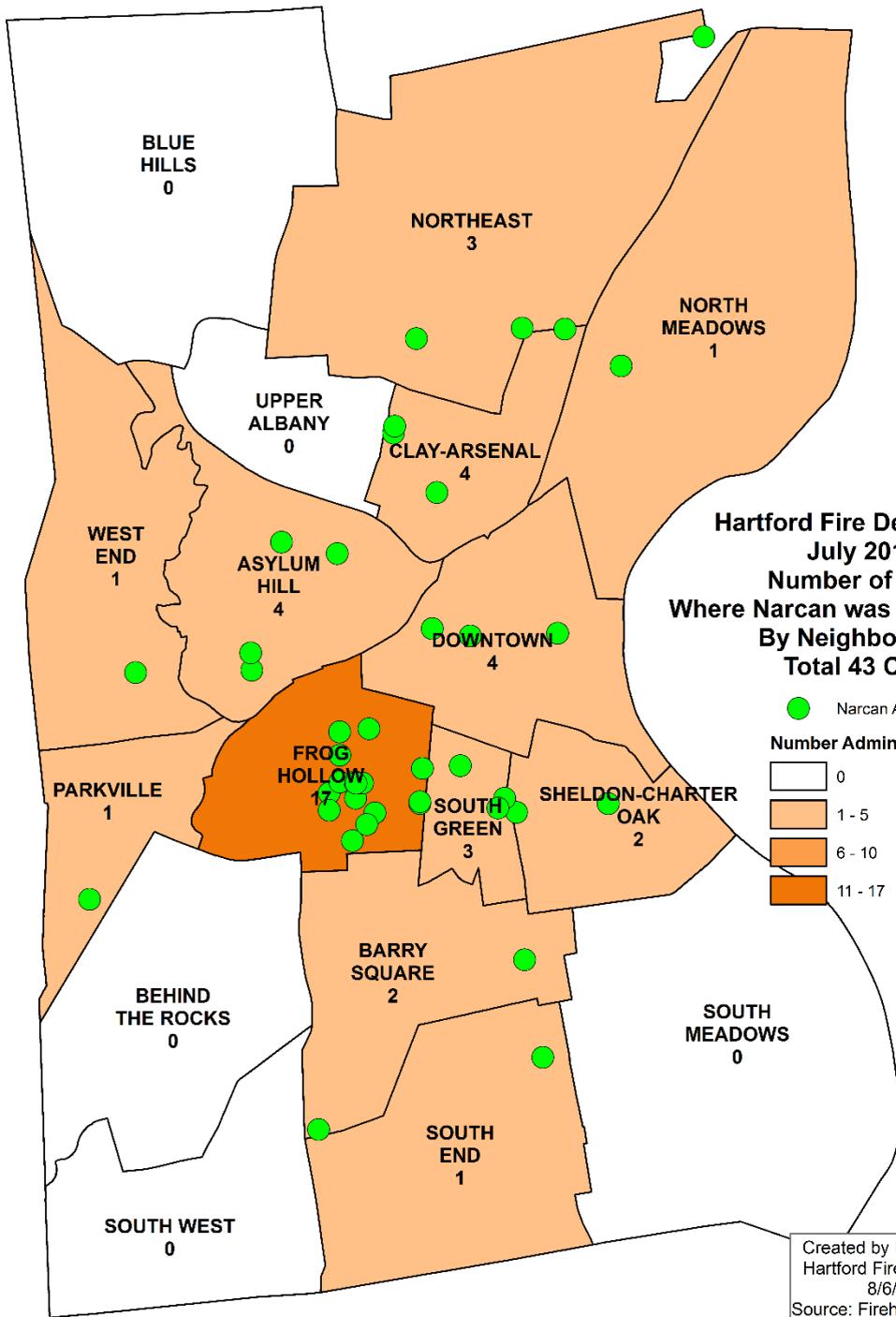
Hartford Fire Department
July 2019
Number of Calls
Where Narcan was Administered
By Neighborhood
Total 43 Calls

● Narcan Administered

Number Administered
- 0
- 1 - 5
- 6 - 10
- 11 - 17

Created by Leandro Cieri
Hartford Fire Department
8/6/2019
Source: Firehouse Software
Geocoded: 43
Not Geocoded: 0

CITY OF HARTFORD FIRE DEPARTMENT
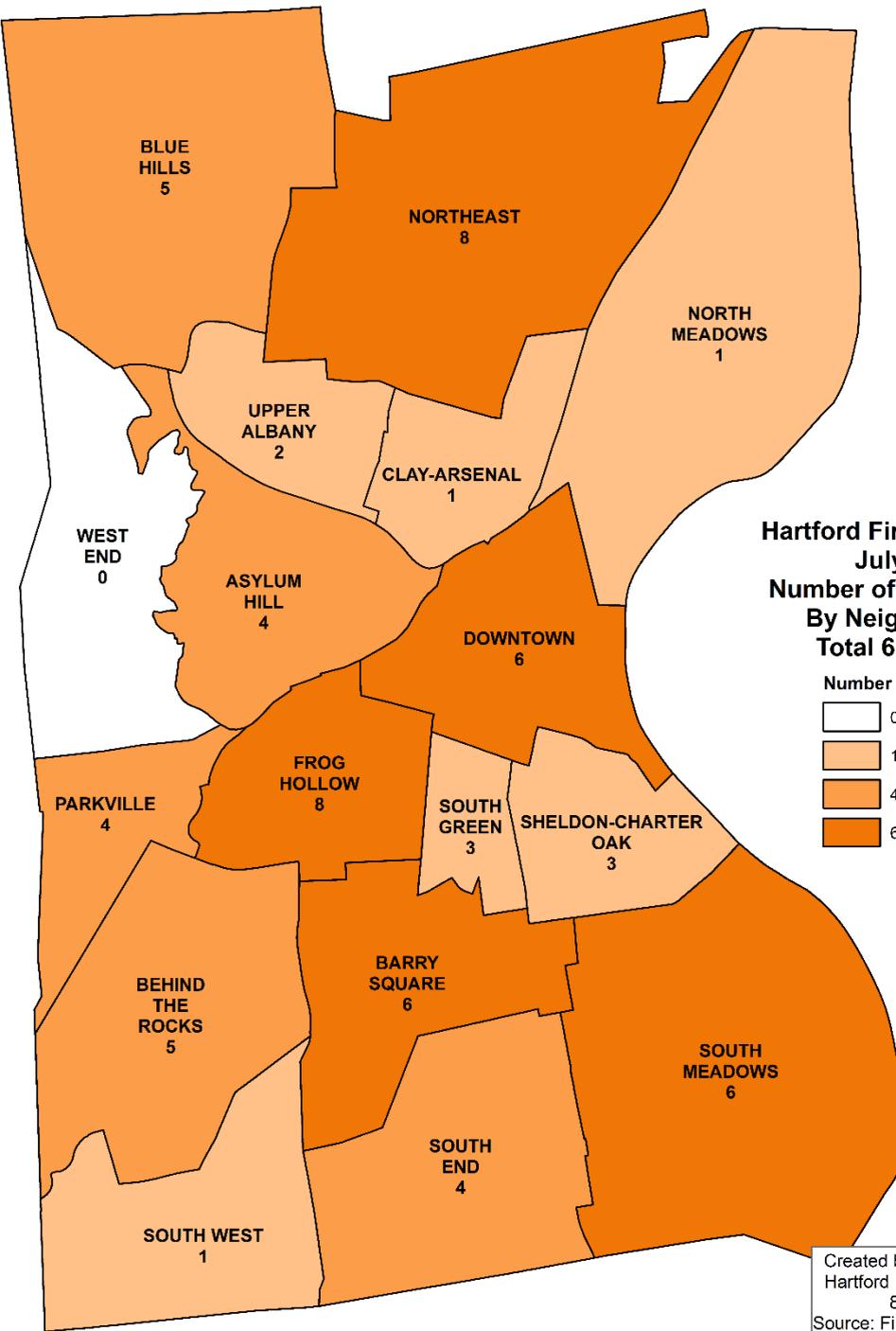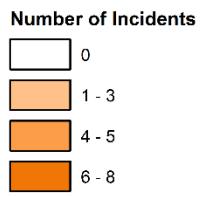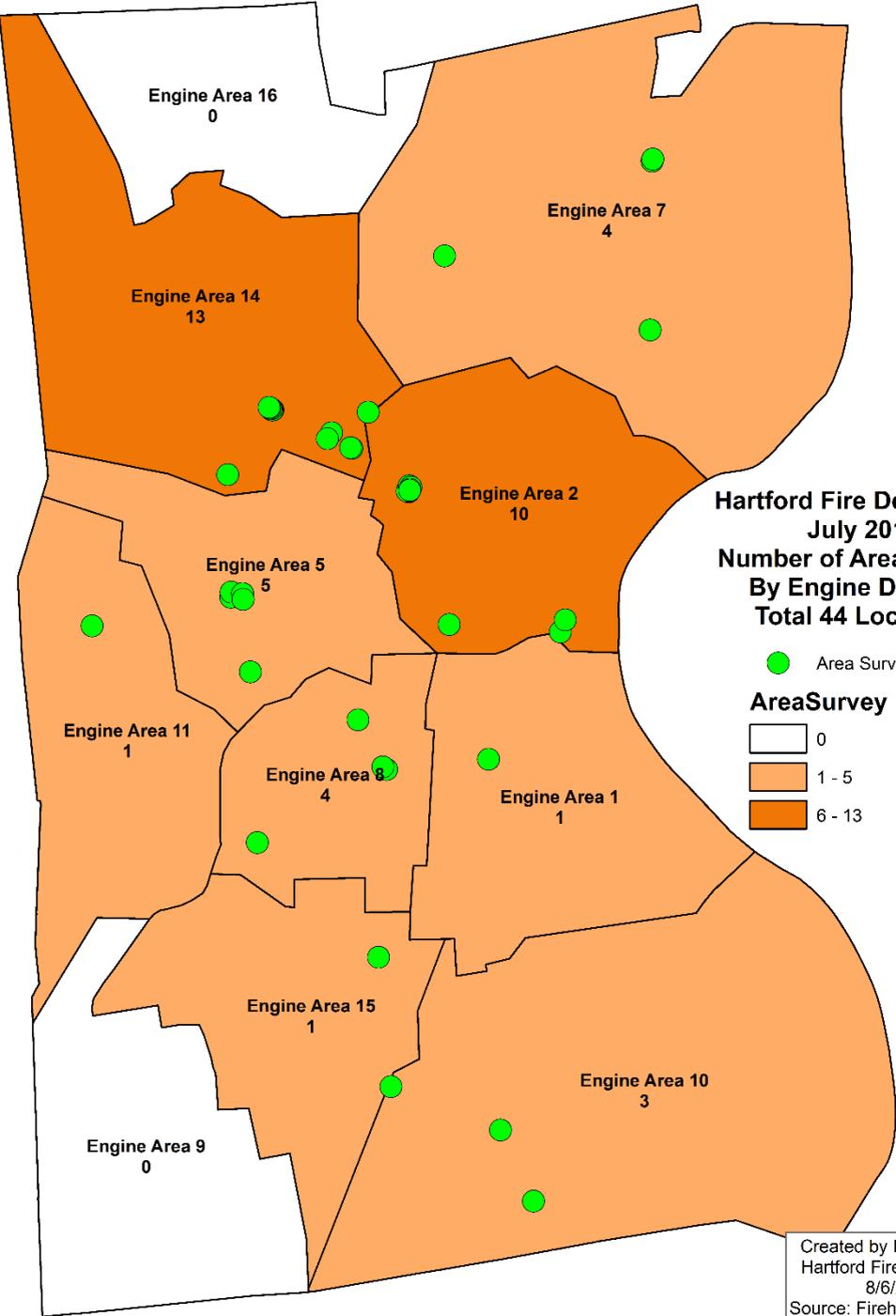SINCE 1864
CLASS 1 DEPT.

Hazardous Materials July 2019

BLUE HILLS
1

NORTHEAST
2

NORTH MEADOWS
0

UPPER ALBANY
2

CLAY-ARSENAL
0

WEST END
1

ASYLUM HILL
1

DOWNTOWN
3

**Hartford Fire Department
July 2019
Number of All Hazardous Calls
By Neighborhood
Total 21 of Calls**

PARKVILLE
3

FROG HOLLOW
2

SOUTH GREEN
1

SHELDON-CHARTER OAK
1

Number of Incidents
- 0
- 1
- 2 - 3

BEHIND THE ROCKS
0

BARRY SQUARE
1

SOUTH MEADOWS
1

SOUTH END
2

SOUTH WEST
0
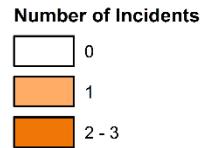
Incident Type	Description	Incident Count
412	Gas leak (natural gas or LPG)	6
411	Gasoline or other flammable liquid spill	5
400	Hazardous condition, Other	4
463	Vehicle accident, general cleanup	2
410	Combustible/flammable gas/liquid condition, other	2
460	Accident, potential accident, Other	1
424	Carbon monoxide incident	1

All Fires July 2019

City of Hartford Fire Department — SINCE 1864 — CLASS 1 DEPT.

Map — Number of All Fire Calls by Neighborhood

BLUE HILLS 5
NORTHEAST 8
NORTH MEADOWS 1
UPPER ALBANY 2
CLAY-ARSENAL 1
WEST END 0
ASYLUM HILL 4
DOWNTOWN 6
PARKVILLE 4
FROG HOLLOW 8
SOUTH GREEN 3
SHELDON-CHARTER OAK 3
BEHIND THE ROCKS 5
BARRY SQUARE 6
SOUTH MEADOWS 6
SOUTH END 4
SOUTH WEST 1

**Hartford Fire Department
July 2019
Number of All Fire Calls
By Neighborhood
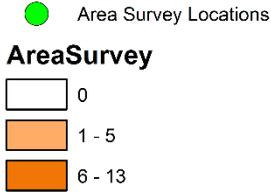Total 68 of Calls**

Number of Incidents
- 0
- 1 - 3
- 4 - 5
- 6 - 8

Created by Leandro Cieri
Hartford Fire Department
8/6/2019
Source: Firehouse Software
Geocoded: 67
Not Geocoded: 1

Incident Data

Incident Type	Description	Incident Count
151	Outside rubbish, trash or waste fire	16
111	Building fire	10
131	Passenger vehicle fire	9
142	Brush or brush-and-grass mixture fire	7
150	Outside rubbish fire, Other	6
130	Mobile property (vehicle) fire, Other	4
140	Natural vegetation fire, Other	4
154	Dumpster or other outside trash receptacle fire	3
100	Fire, Other	2
113	Cooking fire, confined to container	2
160	Special outside fire, Other	1
112	Fires in structure other than in a building	1
118	Trash or rubbish fire, contained	1
143	Grass fire	1
132	Road freight or transport vehicle fire	1

Area Survey July 2019

Engine Area 16
0

Engine Area 7
4

Engine Area 14
13

Engine Area 2
10

Engine Area 5
5

Engine Area 11
1

Engine Area 8
4

Engine Area 1
1

Engine Area 15
1

Engine Area 10
3

Engine Area 9
0

Hartford Fire Department
July 2019
Number of Area Surveys
By Engine Districts
Total 44 Locations

● Area Survey Locations

AreaSurvey

☐	0
☐	1 - 5
☐	6 - 13

CITY OF HARTFORD FIRE DEPARTMENT
SINCE 1864
CLASS 1 DEPT.

Service Calls July 2019
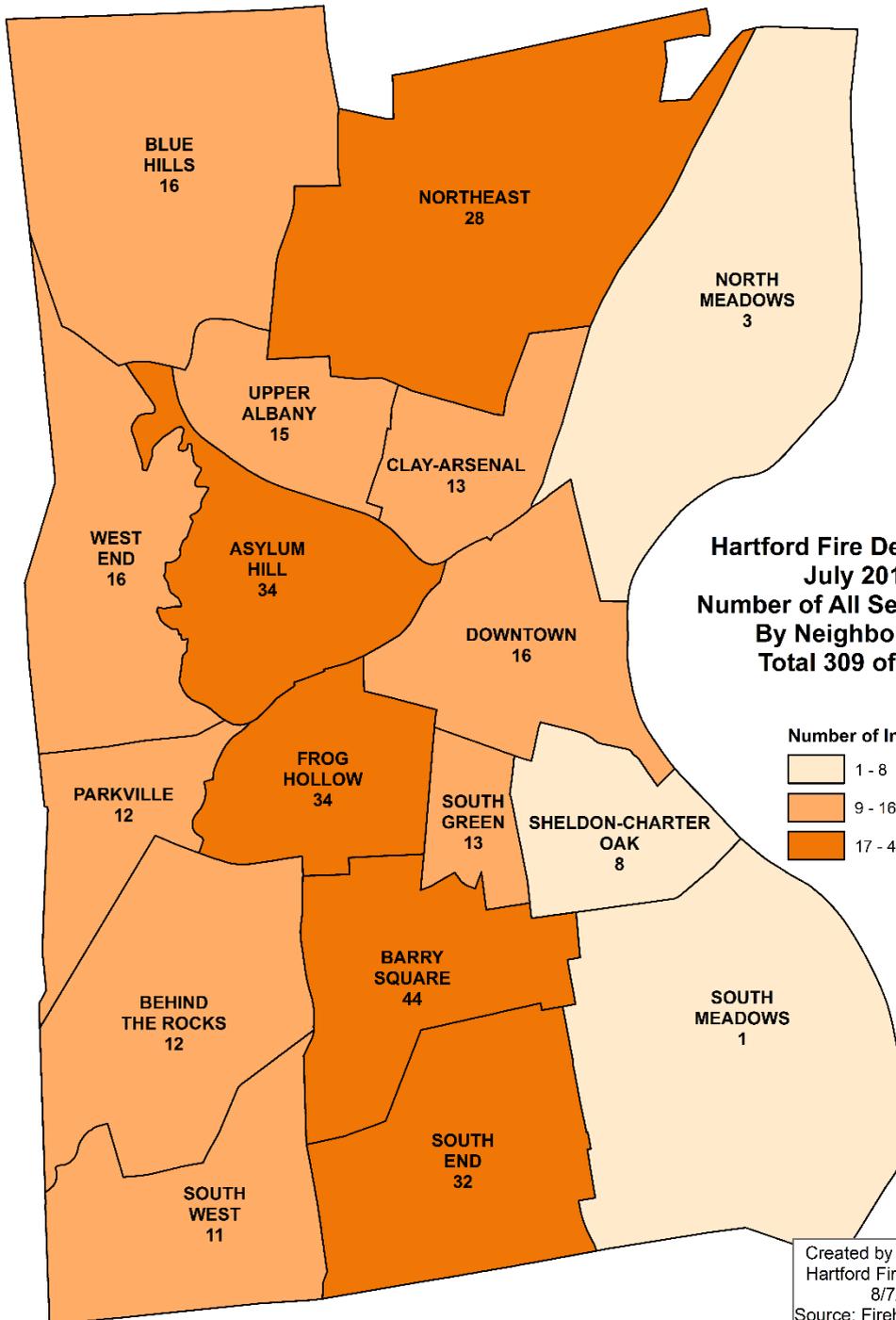
BLUE HILLS 16

NORTHEAST 28

NORTH MEADOWS 3

UPPER ALBANY 15

CLAY-ARSENAL 13

WEST END 16

ASYLUM HILL 34

DOWNTOWN 16

PARKVILLE 12

FROG HOLLOW 34

SOUTH GREEN 13

SHELDON-CHARTER OAK 8

BEHIND THE ROCKS 12

BARRY SQUARE 44

SOUTH MEADOWS 1

SOUTH WEST 11

SOUTH END 32

Hartford Fire Department
July 2019
Number of All Service Calls
By Neighborhood
Total 309 of Calls

Number of Incidents
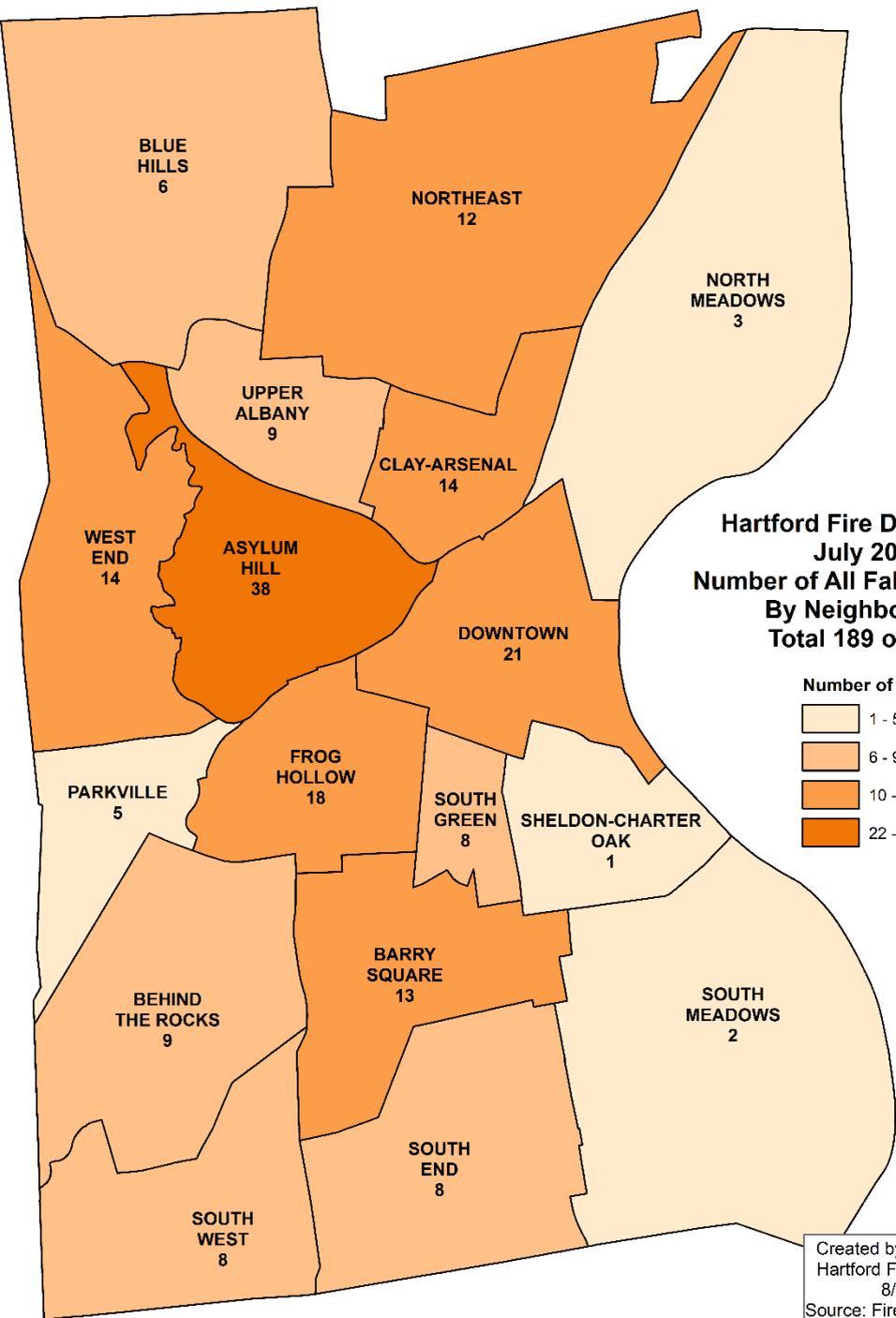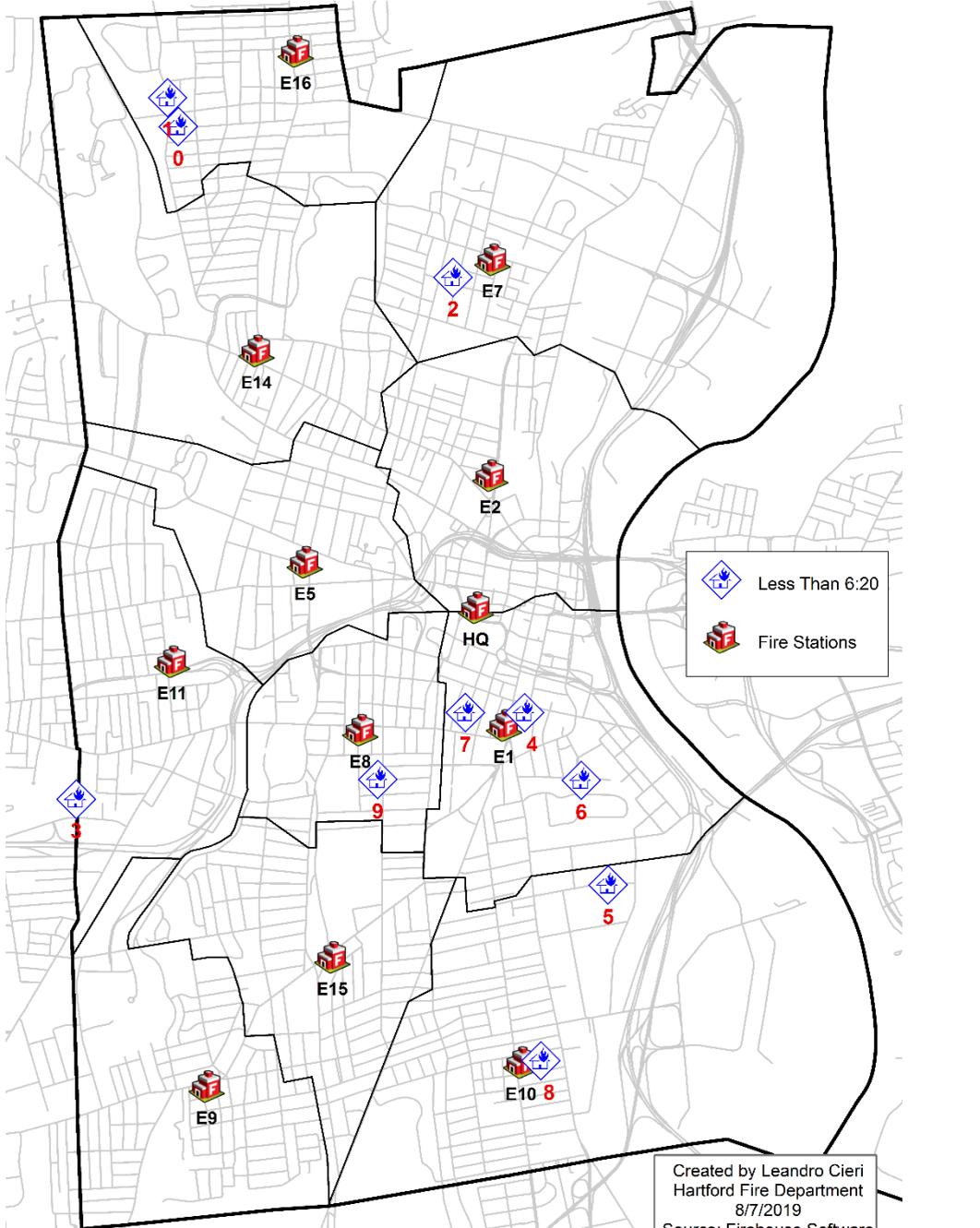- 1 - 8
- 9 - 16
- 17 - 44

Created by Leandro Cieri
Hartford Fire Department
8/7/2019
Source: Firehouse Software
Geocoded: 308
Not Geocoded: 1

Incident Type	Description	Incident Count
500	Service Call, other	99
552	Police matter	86
531	Smoke or odor removal	28
520	Water problem, Other	26
553	Public service	19
444	Power line down	15
550	Public service assistance, Other	11
440	Electrical wiring/equipment problem, Other	8
551	Assist police or other governmental agency	5
561	Unauthorized burning	3
445	Arcing, shorted electrical equipment	3
554	Assist invalid	2
442	Overheated motor	1
542	Animal rescue	1
441	Heat from short circuit (wiring), defective/worn	1
522	Water or steam leak	1

Fire Alarms July 2019

City of Hartford Fire Department

BLUE HILLS 6

NORTHEAST 12

NORTH MEADOWS 3

UPPER ALBANY 9

CLAY-ARSENAL 14

WEST END 14

ASYLUM HILL 38

DOWNTOWN 21

PARKVILLE 5

FROG HOLLOW 18

SOUTH GREEN 8

SHELDON-CHARTER OAK 1

BEHIND THE ROCKS 9

BARRY SQUARE 13

SOUTH MEADOWS 2

SOUTH END 8

SOUTH WEST 8

**Hartford Fire Department
July 2019
Number of All False Fire Calls
By Neighborhood
Total 189 of Calls**

Number of Incidents

- 1 - 5
- 6 - 9
- 10 - 21
- 22 - 38

Created by Leandro Cieri
Hartford Fire Department
8/7/2019
Source: Firehouse Software
Geocoded: 189
Not Geocoded: 0

Incident Type	Description	Incident Count
745	Alarm system activation, no fire - unintentional	41
743	Smoke detector activation, no fire - unintentional	39
740	Unintentional transmission of alarm, Other	22
710	Malicious, mischievous false call, Other	20
735	Alarm system sounded due to malfunction	20
730	System malfunction, Other	18
733	Smoke detector activation due to malfunction	8
715	Local alarm system, malicious false alarm	4
731	Sprinkler activation due to malfunction	3
744	Detector activation, no fire - unintentional	3
714	Central station, malicious false alarm	3
700	False alarm or false call, Other	3
736	CO detector activation due to malfunction	2
734	Heat detector activation due to malfunction	1
741	Sprinkler activation, no fire - unintentional	1
712	Direct tie to FD, malicious false alarm	1

Location of Structure Fires In Relationship to Fire Stations

Key	Incident Number	Response	Firefighter Fatality	Firefighter Injury	Civilian Fatality	Civilians Injured	Cause
0	19-0187088	0:02:56	0	0	0	0	Heat from powered equipment, Other
1	19-0192078	0:04:46	0	0	0	0	Heat from powered equipment, Other
2	19-0193006	0:04:05	0	0	0	0	Hot or smoldering object, Other
3	19-0196072	0:05:13	0	0	0	0	Undetermined
4	19-0198001	0:04:19	0	0	0	0	Cigarette
5	19-0199011	0:04:52	0	1	0	0	Radiated heat from another fire
6	19-0202052	0:04:38	0	0	0	0	Radiated, conducted heat from operating equipment
7	19-0203031	0:03:37	0	0	0	0	Hot or smoldering object, Other
8	19-0209036	0:03:36	0	0	0	0	Hot or smoldering object, Other
9	19-0211043	0:04:55	0	0	0	0	Cigarette

Legend:
- Less Than 6:20
- Fire Stations

Created by Leandro Cieri
Hartford Fire Department
8/7/2019
Source: Firehouse Software
Geocoded: 10
Not Geocoded: 0

QUESTIONS/COMMENTS

"Goal Oriented, Results Driven"